

## THANK YOU FOR BOOKING WITH KIMBERLEY OFF-ROAD ADVENTURE TOURS

The information below is provided to give you as much information as possible about our tours i.e. how they are run and what we offer. If you have a question that is unanswered please don't hesitate to get in touch.

We are thrilled to be taking you on an outback adventure and we can't wait to meet you!

Adam & Lucy

Kimberley Off-Road Adventure Tours 0447 740 880 <u>info@Kimberleyoffroadtours.com</u> <u>www.kimberleyoffroadtours.com</u>

# **STYLE**

Kimberley Off-Road Adventure Tours are an adventure focused tour company catering for those who are after a unique adventure-based experience, assisted by the knowledge of a local guide who knows the best places and how to get there. Our guides are experienced in Australia's remote outback and they will sometimes make alterations to the itineraries to suit the current conditions, or if they feel it will provide you with a better experience.

Part of the beauty of Australia's north is that it is remote, untouched wilderness, and this means that the best locations are not conveniently located next to each other. To get into the places that make the Top End so unique and incredible, you need to be prepared for long days and travelling for several hours at a time, sometimes on bumpy roads.

Our tours are participation tours, everyone helps out by contributing to the cooking, cleaning, setting up camp, rolling out swags, collecting firewood, lighting the fire, etc. This allows the tour to run more efficiently, helps the group to bond and gives you the opportunity to get involved in the bush camping experience.

Bush camping is all part of the adventure and the experience of the outback. For many centuries Australia's ancestors survived in the bush living off nature. Sometimes we will bush camp and there will be no facilities such as a toilet and a shower. We do have ways of dealing with this, which will be explained to you by your guide. One way of dealing with not having a shower is by making the most of the swimming opportunities, which occur on most days.

# **HEALTH & FITNESS**

Our tours aim to get you off the beaten track and into the remote gorges, waterholes and rock art sites. In order to do this, you will be required to hike for several kilometres a day and occasionally swim and climb (swimming is not essential). You'll be walking on well-trodden paths as well as rocky, dry creek beds and rough trails.

What is typically considered the hardest part of the tour is the walk to El Questro gorge; this involves climbing over large boulders and at one point climbing up a rock surface. This is the most difficult activity of the entire tour. The difficult section starts about halfway along the walk into the gorge, so for those who don't feel confident going the whole way, they can stay at the halfway swimming hole and rest.

You will need to carry the water you need for each walk or hike (we recommend a 2 litre or two 1 litre water bottles) in your day bag. If you are generally healthy and can walk around 8 kilometres a day, our tours are likely to be suitable for you.

Most of the walks involving walking in and then returning via the same route back to the truck. This means that if you can no longer continue and would prefer not to go the whole way, you may be able to relax at a swimming hole on the track and the group can pick you up on their way back.

We do not recommend pregnant women travel on our tours; this is due to the risks involved with hiking on uneven ground, and the fact that the roads are corrugated and bumpy which can affect unborn babies.

## **COVID TOUR SAFETY**

We appreciate you may have some questions surrounding COVID safety measures and we aim to answer those queries here.

Kimberley Off-Road Adventure Tours have completed our COVID-19 plan at the request of the NT government and we have been issued with our Statement of Commitment.

We ask all passengers:

- If you are feeling unwell with cold or flu-like symptoms please do not join the tour or get tested prior to joining the tour to confirm your symptoms are not COVID related
- If you feel you may have been exposed to COVID-19 please get tested prior to joining the tour

When you join the tour, your guide will brief you on the hygiene practices we recommend to follow whilst on tour. We will carry hand sanitiser and cleaning products; there will be signage on the truck as a reminder to follow best hygiene practices. Please feel free to bring your own hand sanitiser if you would prefer.

We recommend all passengers bring a mask and Rapid Antigen Test with them. It is your choice to wear a mask and the Rapid Antigen Test is simply so you have one should you decide to test at any point.

# **SAFETY**

All our trucks carry first aid kits and we have satellite phones for use in an emergency. All our guides are trained in first aid and know where the remote area evacuation points are. They also carry first aid kits on each of the walks.

In areas where there is rocky, uneven ground or if you are going on a long-distance walk, your guide will recommend suitable footwear, the amount of water you should be taking, and the amount of shade that will be available on the hike. Your guide will also inform you of all the relevant information to keep you safe during the hike and whilst swimming. If you have any concerns or questions please talk to your guide.

We recommend all passengers take out travel insurance to cover you for any medical expenses in the unlikely event that you made need medical assistance.

# **AGE LIMITS**

Our passengers are typically aged between 18 - 70 years old, although we do not have an upper age limit. If you think you can handle hiking, climbing and swimming for several hours each day, and you are generally fit and health, then our tours are likely to suit you. We don't like to use age limits; it's your ability and fitness that matters.

We operate a couple of kid-friendly tours each year around the July school holidays, you can find the <u>departure dates</u> on our website. Anyone can book onto these tours but unlike our other tours we allow children of all ages to book as well.

On our standard tours that are not advertised as kid-friendly, we allow children (10+) traveling with parents to book on.

If you do have any questions regarding any of our tours, please do not hesitate to contact us.

#### **WEATHER**

If you choose to travel during September, October or November these are the hottest months; humidity is high and temperatures can reach 40 degrees. During April and May there is some humidity and June, July and August are the coolest months, where you will experience cool nights and warm daytime temperatures.

During the hotter months our guides will alter the itineraries to suit the weather conditions, for example long walks will be done early in the morning to beat the heat. We will also aim to camp near watering holes so you have the opportunity to cool off in the afternoon.

## **DRINKS**

We provide drinking water only; if you would like alcohol or soft drinks, please bring them with you. We will have an esky to help keep your drinks cool and we recommend you purchase cans rather than glass.

It is very hard to purchase any alcohol on tour due to strict liquor laws in the north. Feel free to bring as much as you need for the trip, any queries give us a call on 0447 740 880.

#### **FOOD**

Our food is fresh and passengers are often amazed at the meals we are able to cook up in the bush. Our guides aren't chefs but they can most definitely cook up a great feed in a camp oven or on a BBQ plate.

Our trailers have an 80 litre fridge and an 80 litre freezer so we can deliver nutritious food in the outback.

**Breakfast\*** – Continental style and some mornings we do cook ups

\*On day 1 of your tour we'll pick you up early and we'll be driving straight away so please have breakfast before you board or pack a snack to eat on the truck

**Lunch** – Varies from wraps, sandwiches, burgers, salads, cold meats, etc.

**Dinner** – Roasts, stir-frys, curries, stews, damper, etc.

On the truck we carry camp ovens, frying pans, BBQ plates, pots, etc., so we can cook almost anything.

# **DIETARY REQUIREMENTS**

We cater for vegetarians and gluten-free passengers. Other allergies are also catered for, although our guides are not specialists in these areas, so we ask that you provide some assistance when meals are being prepared to ensure you are correctly catered for. Please make sure you inform us at the time of booking if you have a dietary requirement or allergy.

## **BOOKINGS AND CONFIRMATION**

We encourage bookings to be made online <a href="here">here</a> or alternatively you can call us on: <a href="here">+61 (0) 447 740</a>
<a href="here">880</a>. Once you have paid your 25% deposit you will be sent an email confirmation including your final balance and when it is due. The final balance is due at least 30 days prior to your departure and you will be sent a payment reminder about 6 weeks before your departure date. If you would like to pay the final balance sooner please call or email us.

Once you know where you are staying at the start of your tour please send the address through to Lucy – <a href="mailto:info@kimberleyoffroadtours.com">info@kimberleyoffroadtours.com</a> You will receive a call from us a day or two before your tour departs to confirm your pick up time. We will pick up from any accommodation in the CBD and often in the local suburbs too (unless on the Kakadu and Gulf Savannah tour, we pick up and drop off at the Reef Hotel Casino in Cairns), however if staying in a suburb please call to confirm we can collect you from your chosen address.

## **VEHICLES**

We use custom-built 4WD trucks fitted with 17 forward-facing seats. Our trucks are air-conditioned. The size of our trucks allows us access to tracks that larger tour vehicles cannot use. We also tow a trailer. You can read more about our fleet here.

#### LUGGAGE ALLOWANCE

Please bring no more than 20kg of luggage as we have limited space on the truck. We also ask that your luggage has soft casing e.g. a backpack. The weight limit does not include your sleeping bag or drinks.

#### TRAVEL INSURANCE

We highly recommend that you take out travel insurance including COVID travel insurance at the time of booking and that you make sure it suits your individual needs. Our tours travel through remote areas and you could incur high costs in the unfortunate event that something happens to you.

Some suggestions of what you should look at covering yourself for are:

- Emergency medical treatment
- Emergency evacuation
- Injury, accident or sickness, which prevents you from starting the tour or causes you to leave the tour
- Cancellation fees
- Lost or damaged luggage
- Leaving the tour due to illness, injury or accident

We are a small operator and cancellations affect us significantly, therefore it is essential for us to abide by our policy in all circumstances. If you choose to travel with no insurance, you do so at your own risk, and we highly recommend that you familiarise yourself with our cancellation policy under our <u>Terms and Conditions</u>.

#### **ROAD CONDITIONS**

The roads we travel on are sometimes rough and corrugated particularly when traveling along the Gibb River Road (especially the Bungle Bungles), the Savannah Way; and driving in Kakadu and Arnhem Land. Tours running in April and also October and November can experience road closures due to wet season rain covering the roads or because of fires. Tours will more than likely run but the itinerary may need to be altered to suit the conditions.

Kimberley Off-Road Adventure Tours takes no responsibility for road closures; during these times your guide's excellent knowledge of the Kimberley should enable them to still deliver a fantastic trip whilst considering the weather conditions.

## **PACKING LIST**

- Sleeping Bag suitable for the conditions (-5 degree Celsius sleeping bag if travelling between May September)
- Comfortable, appropriate hiking shoes or boots / strapped sandals with ankle support (whichever you feel most confident hiking in)
- Thongs / your comfy breathable shoes for on the truck and around the campsites
- Shoes you are happy to get wet, thongs are fine (You'll be walking through Tunnel creek)
- Torch
- Large water bottle (2 litre bottle or two 1 litre bottles)
- Swimming gear
- Towel
- Hat
- Sunglasses
- Suitable clothing to keep you cool and protect you from the sun
- Sunscreen
- Insect repellent
- Toiletries
- iPod / MP3 (We can play your music on the truck)
- Camera
- Jumper / long pants (to keep you warm in the evening)
- Cash for souvenirs
- Small or inflatable pillow
- Rain jacket (from tours running in May, September, October & November)

If your tour departs from Broome pack your wet shoes and torch in your day bag.

If your tour departs Darwin pack your swimmers in your day bag.

# FREQUENTLY ASKED QUESTIONS

#### Q. What time will you pick me up and where from?

**A.** Your guide will pick you up from your accommodation if it is in the city of Darwin or Broome. We can also pick-up from surrounding suburbs but please contact us to confirm. If you are outside of these pick up areas please get in touch so we can arrange an appropriate pick-up point.

Your guide will pick you up between 6.00 - 7am for the Kimberley 9-day and 10-day tour, and the 7-day Kakadu & Arnhem Land tour. We will be in touch a couple of days prior to your departure to provide you with an estimated pick-up time. Please be aware that this time is an estimate but your guide can get held up so please be patient.

For the Kakadu and Gulf Savannah tour the pick up time is 7.30am from The Reef Hotel Casino.

#### Q. Where will you drop us at the end of the tour?

**A.** If you are traveling on our 9-day or 10-day Kimberley Off-Road Adventure Tour, our 7-day Kakadu & Arnhem Land tour or Kakadu and Gulf Savannah tour from Cairns to Darwin, your guide will drop you at your accommodation if it is in CBD. We can often drop-off at surrounding suburbs but please contact us to confirm. If you are staying beyond these areas please call to discuss your options.

If you are traveling on our 11-day Kakadu and Gulf Savannah tour from Darwin to Cairns, all passengers will be dropped off at The Reef Hotel Casino. This is a central location in Cairns enabling you to make your own way to your accommodation.

## Q. What time will I be dropped off at the end of the tour?

**A.** If you're traveling on one of our Kimberley tours or the 7-day Kakadu & Arnhem Land tour you will be dropped off at the estimated time of 6pm. If you're traveling on our 11-day Kakadu and Gulf Savannah tour we will drop you off at the The Reef Hotel Casino at the rough time of 3pm.

If you're making travel arrangements for after the tour, please be mindful that whilst on tour you'll be traveling in remote areas which can cause delays to our estimated travel times.

## Q. I'm travelling for a while and I have a big backpack, will this be okay?

**A**.It should be okay as long as it's not over 20kg and is in a soft bag. We are limited with space on the truck so if you are concerned, please contact us for advice.

#### Q. How can I book a tour?

A. We encourage bookings to be made online here or alternatively you can call us on +61 (0) 447 740 880

#### Q. I enjoy a beer at the end of the day; will there be room to bring a carton of beer?

**A.** Yes but please try to purchase cans or plastic bottles as we travel on bumpy roads which can cause glass bottles to break. We will not replace any drinks lost or damaged.

We recommend purchasing any alcohol or preferred soft drinks for your tour prior to departure. Due to alcohol restriction laws and the remote nature of where we are traveling, it can be difficult to make these purchases once on the road.

## Q. What is a swag?

**A.** We provide swags to all our passengers. A swag is a traditional outback bed, you will be provided with one on your tour. It's a soft mattress with a canvas cover. You still use your sleeping bag and pillow inside the swag, but the swag provides you with extra protection from the elements. It also means you don't have to use a tent, although there is always one available to you. If you don't want to use a swag, some people simply take the mattress from inside the swag to put in their tent.

# Q. What type of tents do you provide?

**A.** We provide a simple 2-person dome tent, which uses 2 poles. They are simple to construct and your guide will give you a demonstration of how to put the tent up properly.

## Q. Should I be worried about mozzies, sandflies or March flies?

**A**.Although these bugs are not much of a concern on our trips, there can be some areas where you might require some protection, therefore if you are bothered by bugs, please bring your preferred repellent or clothing.

#### Q. I'm not the best swimmer, should I be doing this tour?

**A.**We carry a couple of pool noodles to help you float but please inform your guide at the beginning of the tour if you can't swim or if you're not a confident swimmer, so they can keep a close eye on you. If you are not comfortable being in the water you can simply relax in the shade; it is not compulsory to swim.

#### Q. How can I charge my camera or phone?

**A.** We carry a 240-volt power inverter and USB charger for you to charge your phone and/or camera.

# Q. Is there Wifi available whilst on the tour?

**A.** We like to embrace being in nature and try to forget about staying connected. The Kimberley is a beautiful and remote area in Australia and it's great to escape our busy lives back home. However, we do understand sometimes there is a need to contact home to speak to family, check work emails or make a phone call. There are spots throughout all our trips where you will get service. We cannot wait around at these places purely to make the most of the phone reception but you can get your phone or device out whilst we are there.

At El Questro on our Kimberley tours there is phone reception and you can make use of the payphone. Wi-Fi can also be purchased online with a credit card. We visit El Questro on Day 5 if you are traveling from Darwin to Broome and Day 4 if you are traveling from Broome to Darwin.

#### Q. Will we have toilets and showers on the tour?

A.Yes and no. When we are on the road there are roadhouses and rest stops with toilets, which you can use. Also, when we stay at stations you will have access too hot showers and flushing toilets, however most campsites have little or no facilities. When we bush camp there are also no facilities. On our tours we are swimming most days (without soap or shampoo), so a refreshing swim should sort you out

#### Q. Are all the camping fees included?

**A.** All the camping fees are included in the price of the trip.

## Q. Will I need to pay for any activities whilst on tour?

No. The only time you'll need to pay for an extra activity is on our Kimberley tours if you wish to do the helicopter ride over the Bungles. This is an optional activity and starts from around \$299.

The Lake Argyle cruise and island camping experience is included in the price of your Kimberley tour.

On the Kimberley tour there is one night where we eat dinner at the bar / restaurant which is at your own expense.

#### Q. When do I need to book the compulsory and optional activities on the Kimberley tour?

**A.** You don't need to do anything prior to the tour departing. Once on the tour your guide will organise these for you. In both cases payment can be made by credit card or by cash.

#### Q. Will there be any opportunities to wash my clothes whilst on tour?

**A.** Yes, if you're traveling on our Kimberley Off-Road Adventure Tour or our 11-day Kakadu Gulf Savannah tour.

If you're on our Kimberley tour, at El Questro station there are laundry facilities for about \$5 a wash. We recommend bringing some dollar coins if you're keen to do some washing and also some washing powder. We stay at El Questro station on Day 4 if traveling from Broome to Darwin, and Day 5 if traveling from Darwin to Broome.

If you're on our Kakadu Gulf Savannah tour there are washing facilities available in the homestead shed at Lorella Springs where we stay for two nights. It is only available when the generator is on in the afternoon so we cannot guarantee you'll be on site to use it. It is \$10 per load.

#### Q. How many hours do we spend in the truck each day?

**A.** On our tours our drive times vary from day-to-day. As a general rule we travel around 3 hours a day on average in the truck.

On our Kimberley tours, it is on the first and last day that we do most of our driving. On the Kakadu and Gulf Savannah tour it is the days between Hells Gate and Lorella Springs, and between Croydon and Adels Grove that are the biggest driving days.

Our drives are always broken up with stops of interest about every hour or so. We might stop to see an aboriginal art site or a billabong; we try to minimise the length of time you spend sitting on the truck.

When traveling on the bitumen the tour trucks travel comfortably at 100km and generally around 80km on gravel roads (unless road conditions are poor).

## Q. How many kilometres do we travel each day?

**A.** On our trips, roughly speaking, we average around 5km a day. Some days there will be more or less but this is a general guide. Walks can be up a dry creek bed and over rocky terrain. The walks are well marked and there is often the option to stop at a half-way pool or there is a swimming hole at the start, this provides an opportunity to skip the walk and rest instead.

El Questro gorge in the Kimberley provides a good example. It is a 5.8 km walk with many rock-hopping sections on the second part of the walk. A lot of the time our guests will walk as far as they are comfortable and then relax by one of the plunge pools along the trail and shelter in the shade of the large cabbage palms. Those who are more willing and seek a more strenuous adventure continue all the way up the gorge.

Another good example is Bell Gorge, this gorge has two sections a top and a bottom. The walk to the top is easy and there is a big swimming hole that looks over the lower pool. The lower pool requires an extra 2km of walking to get there. Some guests will relax at the top, while others will venture down to the bottom.

Our trips suit the everyday traveller that's happy sleeping in swag and tent and has an average level of fitness. You don't need to be a trail runner or a fitness fanatic to do our tours.

# Q. How cold does it get at night-time whilst on tour?

**A.** If you're traveling on our Kimberley tour it has been known to get down to 0 degrees in the Bungle Bungles. If you are traveling between April and May or September and October, we recommend a sleeping bag which will keep you warm when the outside temperature is a minimum of 5 degrees. If you are traveling in the months of June, July and August we suggest the sleeping bag temperature rating is suitable for 0 degrees. As noted in the packing list we also suggest bringing a set of warm clothes for the evenings.

If you're traveling on our 7-day Kakadu & Arnhem Land tour or our 11-day Kakadu Gulf Savannah tour, the time of year that these tours are running means that the nights and evenings will be warm.

# Q. Can I hire a sleeping bag?

A. We do not hire out sleeping bags so you will need to bring your own.	